



# CEMETERY RULES, REGULATIONS & FEES

## WHAT YOU SHOULD KNOW

IT IS IMPORTANT TO KNOW THE CEMETERY'S RULES & REGULATIONS BEFORE PURCHASING A PLOT OR GRAVE SPACE. CHECK WITH THE CEMETERY REGARDING WHAT KIND OF MONUMENTS AND MARKERS THEY ALLOW. SOME CEMETERIES OFFER SECTION SPECIFIC TYPES OF MONUMENTS, AND THIS IS HELPFUL TO KNOW UP FRONT BEFORE YOU PURCHASE. THE CEMETERY MAY ALSO HAVE CERTAIN SIZE RESTRICTIONS, AND THIS COULD LIMIT THE CHOICES OF MEMORIALIZATION.

SOME CEMETERIES ALSO CHARGE FEES FOR THE INSTALLATION OF THE MONUMENT, PERPETUAL CARE, AND OTHER TYPES OF SERVICES. CEMETERIES WILL EVEN GO AS FAR AS SAYING THAT THEY ARE THE ONLY ONES WHO CAN INSTALL OR SELL A MONUMENT AND THAT YOU MUST PURCHASE FROM THEM ONLY.

**THIS IS NOT LEGAL.** YOU HAVE THE CHOICE TO PURCHASE YOUR MONUMENT FROM WHOM YOU CHOOSE. THE CEMETERY SHOULD PROVIDE THE CUSTOMER WITH WRITTEN RULES & REGULATIONS REGARDING ALL FEES, INSTALLATION, AND ANY OTHER REQUIREMENTS.

PLEASE REACH OUT TO OUR SALES REPRESENTATIVES FOR HELP REGARDING YOUR CEMETERY'S RULES & REGULATIONS. OUR TRAINED STAFF WILL WORK WITH YOU AND THE CEMETERY TO ENSURE THAT YOU ARE BEING TREATED FAIRLY.



## REPORT CEMETERY MISCONDUCT

THE FOLLOWING ARE CEMETERY RESOURCES YOU MAY CONTACT:

The Federal Trade Commission AT [WWW.FTC.GOV](http://WWW.FTC.GOV)

The International Cemetery, Cremation & Funeral Association AT [WWW.ICCFA.COM](http://WWW.ICCFA.COM)

The Funeral Consumers Alliance AT [WWW.FUNERALS.ORG](http://WWW.FUNERALS.ORG)

